

Emirates

Special Offer
Partner Offers
Benefits



Partial Resumption of Emirates Passenger Services from: Karachi, Islamabad and Lahore

Dear Industry Partner,

Emirates will resume schedule passenger services from *Pakistan to Dubai, effective 09 June 2020.

Effective	Sector	Flight	Days
09 June - 01 July 2020	KHI DXB	EK607	7 per week
09 June - 30 June 2020	LHE DXB	EK623	5 per week
11 June - 27 June 2020	ISB DXB	EK613	2 per week

Travellers will only be accepted on EK flights if they have an approval from the Federal Authority for Identity and Citizenship (ICA) for UAE. This is mandatory prior to booking the flights.

Booking Process for New booking and Existing tickets are as below:

- 1. New Booking:** as per fare filed in the GDS.
- 2. Rebooking existing Ticket:** as per guidelines below

- COVID-19 Change and Refund Policy Update 5 circular can be used for passenger with existing tickets.
- Rebooking of GDS tickets must be done by EK Contact Centre only.
- Previously collected fare difference will not be refunded.

Note:

*SUBJECT TO GOVT APPROVAL.

Arrival process in Dubai

- Mandatory DHA test on arrival - all arriving customers will undergo a swab test by DHA. This is free of cost and passenger does not have to pay for it.
- Mandatory 14 day quarantine - regardless of the test result and area of residence in the UAE, all arriving passengers must undergo quarantine in Dubai. After collecting their bags, all passengers will be taken to a hotel specifically designated by Dubai government for quarantine. The cost is shouldered by Dubai government and passenger does not have to pay for it
- There will be a follow up test before passenger is released.

Boarding Process:

Identity and Citizenship (ICA) approval number must be updated in the CKIN field and a copy is mandatory at check-in.

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,
Emirates Airline

This email has been sent to you by Emirates, a corporation established by Emiri Decree no. 2 of 1985 in Dubai, United Arab Emirates. Corporate Headquarters: Emirates Group Headquarters, Airport Road, P.O. Box 686, Dubai, U.A.E.

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