

# Emirates

Special Offer  
Partner Offers  
Benefits



## Flights to/from Clark (CRK) - Update 1

Dear Industry Partner,

Emirates will continue to operate repatriation flights to/from Clark from 16 June till 30 June 2020.

Origin	Destination	Flight	Date	Departure	Arrival
DXB	CRK	EK2572	16 / 22 / 26 / 30 June 2020	0255	1545
CRK	DXB	EK338	16 / 22 / 26 / 30 June 2020	1715	2140

## Terms and Conditions

Refund:	Not permitted
Combinability:	Not combinable with any other fare
Fare Discounts:	Child and infant discounts as per filed fare
Discount:	Not applicable for group booking
Time limit:	4 hours from booking
Interline journey:	There is no provision for interline journeys and any interline itinerary have to be bought by passengers separately at their own expense and subject to travel restrictions at destination.
EK Services:	<ul style="list-style-type: none"><li>• Seating and Excess Baggage can be purchased as filed. Charges are not waived. Lounge access/Chauffeur drive won't be offered.</li><li>• <b>Unaccompanied Minors/ Young Passengers/ Meda will not be accepted on these flights until further notice.</b></li><li>• Cash Plus Miles is not permitted for repatriation flights until 30th June 2020.</li></ul>
Baggage:	<ul style="list-style-type: none"><li>• Normal free baggage allowance (FBA) as per fare brand applies.</li><li>• For existing tickets, baggage allowance will need to be as per new fare rules.</li><li>• Cabin baggage will not be accepted on these flights. Items allowed will be limited to laptop, handbag, briefcase or baby items; any other items will have to be checked in.</li><li>• Carry-on baggage is not permitted and needs to be checked-in, however, applicable carry-on allowance can be combined to FBA for check-in baggage.</li></ul>
Meals:	Special meals cannot be booked on these flights. Passengers will receive catering box for on board services. Any meal requests have been inhibited from all booking channels.

### Booking Process for New booking and Existing tickets are as below:

1. **New Booking:** as per fare filed in the GDS.
2. **Rebooking existing Ticket:** as per guidelines below

- When existing ticket is reissued please refer to the fare rules for rebooking. Fare difference must be collected as per available RBD and applicable fares.
- COVID-19 Change and Refund Policy - update 5 circular, is not applicable for existing tickets
- Original fare will only be honoured for PAX holding original booking on the same/day flight of the operations, else difference in fare as per published in GDS will be collected as ADC.
- During reissuance, please ensure that the endorsement field has the remarks mentioned; ROGW006 DUE COVID-19.

Customers travelling to Clark (CRK) are encouraged to fill out, prior to arrival in the airport, the Case Investigation Form, which can be downloaded at <http://ritm.gov.ph/wp-content/uploads/2020/03/COVID-19-Form-1.pdf>, in-order to expedite airport procedures.

### Health and safety on Emirates

For health and safety reasons and to minimise interaction on-board, Emirates will offer a modified in-flight service that focuses on reducing contact and infection risk. Magazines and print reading material will not be available during this time.

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,  
Emirates Airline

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