

Emirates

Special Offer
Partner Offers
Benefits



Emirates operates limited passenger flights - Update 14

Dear Industry Partner,

Subject to Government approval, Emirates will continue operating a limited number of flights from Dubai to a few destinations such as: London Heathrow, Frankfurt, Milan, ***Sao Paulo and Buenos Aires (20 & 21 May 2020).**

Passengers flying to Buenos Aires must have a hotel booking with TRYP Hotel located at GRU Airport as the transit duration is 22 hours and cost of the hotel is not included in the ticket fare.

WED 20 MAY'20

EK 2567 DEP DXB 0725 ARR GRU 1520

THU 21 MAY'20

EK 2567 DEP GRU 1320 ARR EZE 1625

Ticketing Terms and Conditions for New Tickets:

Destination:	LHR, FRA, MXP, GRU, EZE
Journey and Class of Travel:	LHR, FRA, MXP one way only & as per availability (M & above) GRU, EZE one way only & applicable in Y (R), J (H)
Fare Economy:	LHR, FRA, MXP as per fare filed GRU AED5,900 (all inclusive) EZE AED6,500 (all inclusive)
Fare Business:	LHR, FRA, MXP as per fare filed GRU, EZE AED11,800 (all inclusive)
Fare combinability:	Not combinable with any other fare
Fare discounts:	No child discounts and infant pay 10%
Changes and refunds:	Not permitted
Baggage Allowance:	Normal free baggage allowance (FBA) as per fare brand applies
EK Services:	<ul style="list-style-type: none">• Advanced seating and excess baggage can be purchased. Lounge and CDS not applicable• Unaccompanied Minors/ Young Passengers/ AVIH will be accepted on these flights• WCHR / C / S can be booked on above flights
Discount	Not applicable for group booking
Time limit	4 hours from booking
Interline journey	Any interline itinerary has to be bought by passengers at their own expense and subject to travel restrictions at destination

Rebooking - Existing Ticket:

- If passengers are holding tickets, difference in fare needs to be collected and calculated as below:
 - Check fare paid (Fare + YQ)
 - Check flown journey portion of the ticket
 - Fare difference from One-Way or Return fare is to be collected as below
- If the fare was RT, halve the value of fare paid (i.e. 50%) on ticket and charge the difference from above quoted fares, plus add airport taxes on top of the difference
- If the fare was OW, charge the difference plus add airport taxes, if any
- Fully unutilised tickets for future may be re-issued with above OW fares and difference in fare collected as applicable. No residual value to be refunded in such cases
- No refund of difference in fare if travelling in lower cabin

Kindly contact prices@emirates.com for any clarification required on the above fare calculation only.

Health and safety

Emirates' lounge and Chauffeur Drive services will be temporarily unavailable during this period.

All Emirates aircraft will go through enhanced cleaning and disinfection processes in Dubai, after each journey.

Important

If you are considering booking one of these flights, please ensure to check the eligibility from the respective country government guidance and entry criteria on TIMATIC to ensure you are able to travel.

Please note the below important points prior to travel:

- Passengers are reminded to check-in and arrive 3 hours ahead of departure at Dubai Airport Terminal 3 to avoid any delays
- Passengers are reminded to bring their own face masks, hand gloves and abide by social distancing rules
- Passengers will undergo thermal screening procedures at the airport
- Passengers are reminded that cabin baggage will not be accepted on these flights, items allowed will be limited to laptop, handbag, briefcase or baby items; any other items will have to be checked.

Note:

***SUBJECT TO GOVT. APPROVAL.**

Agents may check their GDS for flight schedules of the destinations mentioned.

Please check the requirements of COVID-19 as per Government regulations at the respective destination.

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,
Emirates Airline

This email has been sent to you by Emirates, a corporation established by Emiri Decree no. 2 of 1985 in Dubai, United Arab Emirates. Corporate Headquarters: Emirates Group Headquarters, Airport Road, P.O. Box 686, Dubai, U.A.E.

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