

Emirates

Special Offer
Partner Offers
Benefits



Emirates' first passenger flights post suspension - Update 4

Dear Industry Partner,

Subject to Government approval, Emirates will commence limited operations from 12 April till 30 April from Dubai to Manila, Frankfurt, Heathrow, [Jakarta](#), [Taipei](#), [Kabul](#) and [Chicago](#).

Stringent entry restrictions remain in place at these destination as well as others across the world; travellers are advised to check before their travel. The safety and wellbeing of passengers and crew remain Emirates' top priorities.

Ticketing Terms and Conditions for New Tickets:

Travel Date:	12 April to 30 April 2020
Destination:	MNL, FRA, LHR, CGK, TPE, KBL, ORD.
Journey and Class of Travel:	One way only & applicable in Y (R), J (H) and F (A)
Fare Economy:	MNL, FRA, LHR, TPE AED2,500 (all inclusive) CGK AED1,900 (all inclusive) KBL AED1,750 (all inclusive) ORD AED4,500 (all inclusive)
Fare Business:	MNL, FRA, LHR, TPE AED5,000 (all inclusive) CGK AED3,800 (all inclusive) KBL AED3,500 (all inclusive) ORD AED9,000 (all inclusive)
Fare First:	ORD AED16,000 (all inclusive)
Fare combinability:	Not combinable with any other fare
Fare discounts:	No child discounts and infant pay 10%
Changes and refunds:	Not permitted
EK Services:	Advanced seating and excess baggage can be purchased. Lounge and CDS not applicable.
Discount	Not applicable for group booking
Time limit	4 hours from booking
Interline journey	Any interline itinerary has to be bought by passengers at their own expense and subject to travel restrictions at destination

Health and safety

We will operate a modified inflight service programme on these flights. Magazines and other print reading material will not be available, and while food and beverages will be continued to be offered on board, packaging and presentation will be modified to reduce contact during meal service and the risk of infection.

Emirates' lounge and Chauffeur Drive services will be temporarily unavailable during this period. All Emirates aircraft will go through enhanced cleaning and disinfection processes in Dubai, after each journey.

Important

If you are considering booking one of these flights, please ensure to check the eligibility from the respective country government guidance and entry criteria on TIMATIC to ensure you are able to travel. You do not need to contact your Embassy for any further travel permissions/documentation.

Please note the below important points prior to travel:

- Passengers are reminded to check-in and arrive 3 hours ahead of departure at Dubai Airport Terminal 3 to avoid any delays
- Passengers are reminded to bring their own face masks, hand gloves and abide by social distancing rules
- Passengers will undergo thermal screening procedures at the airport
- Passengers are reminded that cabin baggage will not be accepted on these flights, items allowed will be limited to laptop, handbag, briefcase or baby items; any other items will have to be checked.

Note:

Existing tickets can be processed only at the EK Contact centre.

Agents may check their GDS for flight schedules of the destinations mentioned.

Please check the requirements of COVID-19 as per Government regulations at the respective destination.

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,
Emirates Airline

This email has been sent to you by Emirates, a corporation established by Emiri Decree no. 2 of 1985 in Dubai, United Arab Emirates. Corporate Headquarters: Emirates Group Headquarters, Airport Road, P.O. Box 686, Dubai, U.A.E.

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