

Emirates

Special Offer
Partner Offers
Benefits



Emirates' first passenger flight post suspension - Update 1

Dear Industry Partner,

Approvals have been obtained to fly passengers outbound from the UAE to some destinations from 6 April 2020. Initial flights will commence from Dubai to London Heathrow, Frankfurt, Paris, Zurich and Brussels.

Stringent entry restrictions remain in place at these destinations as well as others across the world; travellers are advised to check before their travel. The safety and wellbeing of passengers and crew remain Emirates' top priorities.

Health and safety

We will operate a modified inflight service programme on these flights. Magazines and other print reading material will not be available, and while food and beverages will be continued to be offered on board, packaging and presentation will be modified to reduce contact during meal service and the risk of infection.

Emirates' lounge and Chauffeur Drive services will be temporarily unavailable during this period. All Emirates aircraft will go through enhanced cleaning and disinfection processes in Dubai, after each journey.

Important

If you are considering booking one of these flights, please ensure to check the eligibility from the respective country government guidance and entry criteria on TIMATIC to ensure you are able to travel. You do not need to contact your Embassy for any further travel permissions/documentation.

Please note the below important points prior to travel:

- Passengers are reminded to check-in and arrive 3 hours ahead of departure at Dubai Airport Terminal 2 to avoid any delays
- Passengers are reminded to bring their own face masks, hand gloves and abide by social distancing rules
- Passengers will undergo thermal screening procedures at the airport
- **Passengers are reminded that cabin baggage will not be accepted on these flights, items allowed will be limited to laptop, handbag, briefcase or baby items; any other items will have to be checked.**

Ticketing Terms and Conditions:

Travel Date:	6 April to 22 April 2020
Destinations:	LHR, FRA, CDG, BRU, ZRH
Journey and Class of Travel:	One way only & applicable in Y (R) and J (H)
Fare Economy:	Book R RBD; AED2,500 (all inclusive)
Fare Business:	Book H RBD; AED5,000 (all inclusive)
Fare combinability:	Not combinable with any other fare
Fare discounts:	No child discounts and infant pay 10%
Changes and refunds:	Not permitted
EK Services:	Advanced seating and excess baggage can be purchased. Lounge and CDS not applicable.

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,
Emirates Airline