

Emirates

Special Offer
Partner Offers
Benefits



Booking Reconfirmation on Select Repatriation Flights

Dear Industry Partner,

Emirates will continue to operate repatriation flights to select destinations. In order to ensure valid PNRs are protected, Emirates requests passengers that are booked on below flights to reconfirm their bookings before they begin their journey. This is to avoid any potential no shows and ensure

we protect bookings of passengers who are certain about their travel plans.

Select destinations:

- Frankfurt
- London Heathrow

Reconfirmation process is now extended to bookings with flights into Dubai from above airports.

Time limits will be placed on flights to/from Dubai and placed on the respective GDS queue for action. In order to complete the reconfirmation, or not, please follow the below steps:

- Please contact the passengers to reconfirm their booking at least **72 hours before departure**.
- If the intent is to travel please change the flight status from HK to RR.
 - If the ticket needs to be updated please reissue the ticket with NOADC.
 - If the passenger is required to change their date, the difference of fare may apply if rebooked on a repatriation flight.
- If the passenger does not wish to travel on the booked flight please cancel the flight and ref to the COVID-19 Refund and Change policy for options.

The booking will be subject to cancellation if we do not receive a reconfirmation for the passengers flight 72 hours ahead of the scheduled departure.

Important Points:

- Passengers are requested to check their eligibility to travel on these services. Relevant information is available on <https://www.emirates.com/ae/english/help/travel-updates/#3525>

For any further information or clarity please contact the local sales team. Thank you for your continued support.

Sincerely,
Emirates Airline

This email has been sent to you by Emirates, a corporation established by Emiri Decree no. 2 of 1985 in Dubai, United Arab Emirates. Corporate Headquarters: Emirates Group Headquarters, Airport Road, P.O. Box 686, Dubai, U.A.E.

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