

SriLankan News

Dubai



Free Date Change

Dear Trade Partners,

Due to escalation of the COVID-19, One free date change is permitted for tickets issued on or before 31st March 2020 to any travel date within the ticket validity. All changes to be finalized by 31st May 2020.

Reservation need to be cancelled at least before 5 hours of the flight departure to avoid No-Show. Rebooking need to be done on the original RBD in the same cabin. Change fee is waived off only once and subsequent change will be subject to normal change fee. Any fare difference resulting from the reissue will be applicable.

When reissuing, strictly mention the ticket endorsement with – **PR006/26JAN20**

Non-changeable fares are permitted to be changed by paying the applicable fare difference to any other changeable fare family. Such to be done at UL office only.

Cancellation / Refund

Refund is permitted with the applicable charges (Please refer the fare rule)

For more information please contact UL office.

Contact : 04 396 1222

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 SriLankan Airlines

