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## **RWANDAIR TO TEMPORARILY STOP ALL FLIGHTS FOR 30 DAYS**

Kigali, March 19, 2020 – Following instructions from the Rwandan Ministry of Health, RwandAir, the national airline of Rwanda, is to take further measures to help the global fight against Covid-19 coronavirus and temporarily suspend its commercial passenger flights.

The measures will apply for a period of 30 days, beginning at 23.59 on Friday 20 March 2020, and affect all scheduled RwandAir flights departing from and arriving in Rwanda.

Customers holding tickets with RwandAir, for flights between 21 March and 20 April, have several future travel options including rebooking with the airline to fly at a later date. All change fees will be waived, giving customers more flexibility to delay their travel.

A RwandAir spokeswoman said: “We are extremely sorry for the disruption and uncertainty this announcement will cause for our customers. However, we are sure they appreciate why this decision is unavoidable at this time and that it has not been taken lightly. We are confident the temporary suspension of our operations will help to reduce the spread of the coronavirus.”

Customers holding tickets for travel on RwandAir who wish to rebook or be refunded can contact RwandAir via [reservations@rwandair.com](mailto:reservations@rwandair.com) and [onlinerefunds@rwandair.com](mailto:onlinerefunds@rwandair.com). Affected customers may also contact their travel agent or tour operator if their booking was not made directly with the airline.

For more information about RwandAir, please visit <http://www.rwandair.com> or call us on: (+250) 788 177 000

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