



Dear Valued Partner,

American Global Sales Update

[cid:image008.jpg@01D2D581.AF0AE530](#)

American Airlines continues to prioritize customer and team member well-being in response to the coronavirus.

Starting May 11, we will require all customers to wear a face covering (or mask) while on board our aircraft. Face coverings may also be required by local jurisdictions. Very young passengers and those with conditions that prevent them from wearing a face covering will be exempt from the requirement.

According to the Centers for Disease Control and Prevention (CDC), the use of a simple face covering slows the spread of the virus and helps people who may have the virus and do not know it from transmitting it to others. Cloth face coverings fashioned from household items or made at home from common materials can be used as a public health measure. Additional details are available on the [CDC website](#).

Earlier this week, we announced that face coverings will be required for flight attendants during every mainline and regional flight beginning May 1.

We encourage you to check our [Newsroom](#) for the latest updates on our response to the coronavirus.

We will continue to keep you updated during this difficult time and hope these changes demonstrate our commitment to the safety and well-being of you and your travelers. We value your partnership.

Sincerely,

ANDREEA CROITORU
ACCOUNTS SALES MANAGER DUBAI & NE
American Airlines

