

# Flexible Fares



*Dear Valued Partner,*

Due to Coronavirus outbreak & because your health comes first. Royal Jordanian is offering extra flexibility for passengers traveling from the 15<sup>th</sup> April till 20<sup>th</sup> May 2020 , following RJ regulations & conditions XXXXXXXXXXXX.

- Date change permitted free of charge , difference in fare to be collected if applied.
- Refund :
  - Refundable tickets , permitted FOC ( Nonrefundable taxes to remain nonrefundable)
  - Nonrefundable tickets not permitted ( remain Nonrefundable ) .
- All refund applications will be processed after the 15<sup>th</sup> APR2020.

**❖ All the above shall be restricted as follows:**

- Sales Validity: Ticket issued On/After 16<sup>th</sup> Mar2020 – On/ Before 15<sup>th</sup> Ap2020
- Travel validity : On/After 15<sup>th</sup> Apr20 - On/Before 20<sup>th</sup> May2020

***Thank you & looking forward for your usual support & cooperation***

*For further details please do not hesitate to contact RJ Sales Offices:*

Abu Dhabi 02-6275085 / Al Ain 03-7114022 / Dubai 04-7024200