

Do you want to change your flight with Etihad Airways?

Updated: 20 March 2020

NO

Book a future flight
One free date change is permitted on all new flights booked between 8 March and 7 April 2020. Changes can be made for travel system range, booked in the specified period.

YES

GUESTS DUE TO TRAVEL BEFORE 30 JUNE 2020 HAVE THE OPTION TO*:

CHANGE THE DATE OF THEIR FLIGHT

Guests can change the date of their flight for free. They can even choose to fly to a different destination, anywhere on the Etihad network.

Policy details:

- Changes can be made to travel date or route (to a destination within the same/specified zone)
- No change fee
- No fare difference
- No inventory restriction (any RBD / fare choice within same cabin)
- New travel to commence on/before 30 June 2020
- One free change is permitted only

TURN THEIR BOOKING INTO ETIHAD CREDIT

Guests have freedom and flexibility to travel whenever suits them. Etihad Credit lets guests cancel their booking and use the value as credit towards their next trip.

Policy details:

- Book the new trip before 30 September 2020, for outbound travel starting before 31 December 2020
- Guests have complete flexibility to change the routing, fare type and cabin – no restrictions apply
- No change fee
- Any fare difference will be charged to the guest

REQUEST A REFUND

Guests who are booked to travel on flights to CTU, HKG, PVG, NGO, MXP, FCO, GYD, KRT, CAI, GVA, NBO, JED, RUH, DMM, MED, BEY, IST, AMM, BCN, MAD, BEG, DME, ZRH, BRU, CMN, RBA & KHI that are suspended longer than four weeks will be eligible for a full refund.

Guests also have the option to request Etihad Credit for future travel

*Guests booked after 30 June 2020 are subject to normal booking conditions
This policy is subject to change

Choose Well.